

# MODERNIZE YOUR BATHROOM AND SAVE WATER TOO!

## THE CONSERVATION



## HIGH-EFFICIENCY TOILET & URINAL REBATE PROGRAM



## SAVE WATER! EVERY FLUSH, EVERY DAY.

### REDUCE YOUR WATER-USE THE EASY WAY! INSTALL A NEW HIGH-EFFICIENCY TOILET OR URINAL.

**Zone 7 Water Agency** and your local water utility are offering rebates for single-family, multi-family and non-residential customers to replace old toilets and urinals with new high-efficiency models.

High-efficiency fixtures use much less water, which means significant savings every day. New models are also much better than earlier low-flow versions at getting the job done right.

### SO START SAVING WATER WITH EVERY FLUSH. APPLY FOR A ZONE 7 HIGH-EFFICIENCY TOILET & URINAL REBATE!



# 1

#### HOW DOES IT WORK?

1. Determine if your old toilet or urinal qualifies.
2. If it does, choose a new high-efficiency model and get it installed.
3. Then, submit a rebate application with proof of purchase for the new fixture and disposal receipt.

# 2

#### WHICH OLD AND NEW FIXTURES QUALIFY?

Toilets that use 3.5 gallons or more per flush qualify for rebate.

Note: Toilets made before 1993 qualify.

Faulty toilets that cannot be repaired and must be replaced also qualify for rebate.

There are more than 2,500 new models to choose from on the *Qualifying High-Efficiency Toilet List* found at [www.zone7water.com](http://www.zone7water.com) under *Conservation & Rebates*.

For more information about urinals and the multi-family and non-residential rebate program, see box at right.

# 3

#### HOW MUCH IS THE REBATE?

The maximum rebate in 2013 for high-efficiency toilets or high-efficiency urinals is up to \$100 per unit installed. Check [www.zone7water.com](http://www.zone7water.com) under *Conservation & Rebates* for current rebate amount.

Note: There is a maximum of three (3) toilets rebated per single-family residence.

# 4

#### WHERE DO I GET AN APPLICATION?

Applications are available online at [www.zone7water.com](http://www.zone7water.com) under *Conservation & Rebates*. You can print it and mail it in, submit it electronically, or contact your local water utility to have one mailed to you.

# 5

#### HOW LONG DOES IT TAKE?

Please allow up to eight (8) weeks for processing after all rebate application requirements have been met.

# 6

#### WHO DO I CALL WITH QUESTIONS?

Contact Zone 7 Water Agency's Water Conservation Coordinator at 925.454.5000 or call your local water utility.

### INFORMATION ABOUT URINALS FOR MULTI-FAMILY AND NON-RESIDENTIAL REBATE PROGRAM

The application process and rebate rules for multi-family and non-residential applicants are generally the same as they are for single-family properties.

A few key differences apply:

- There is a maximum of four (4) toilets or urinals rebated per multi-family or non-residential property.
- Urinals using 1.0 gallon or more per flush must be replaced with high-efficiency urinals that use 0.5 gallon or less per flush.

There are 371 urinals and flush-o-meters to choose from on the *Qualifying High-Efficiency Urinal List* found at [www.zone7water.com](http://www.zone7water.com) under *Conservation & Rebates* (Urinals require a flush-o-meter.)

- To receive a printed list of qualifying urinals or to find out more specifics pertaining to multi-family and non-residential properties, call 925.454.5065.

## APPLICATION STEPS

- ◆ **Determine the age of the old, existing toilet(s) or urinal(s)** you want to replace to see if they qualify. [See box on back to learn how to tell a fixture's age.]
- ◆ **Select your new high-efficiency toilet(s) or urinal(s).** Choose from the *Qualifying High-Efficiency Toilet List* or the *Qualifying High-Efficiency Urinal List* found at [www.zone7water.com](http://www.zone7water.com) under *Conservation & Rebates*.
- ◆ **Buy your new high-efficiency toilet(s) or urinal(s).** Save the receipt(s) for proof of purchase.
- ◆ **Install the new high-efficiency toilet(s) or urinal(s).** Installation costs and sales tax are *not* covered, but installation is required prior to submitting the rebate.
- ◆ **Properly dispose of or recycle your old toilet(s) or urinal(s) and provide proof.** If you live in Livermore, you are required to **recycle** your toilet. The Boy Scouts offer recycling. [See box on back for details about disposal and recycling of toilets and urinals.]
- ◆ **Fill out an application** for the High-Efficiency Toilet & Urinal Rebate Program, after installation is complete.
- ◆ **Include a copy of your purchase and disposal receipts** for each of the new toilet(s) or urinal(s) that shows the name of the store or contractor, purchase date, price, and the make and model.
- ◆ **Submit your application** along with proof of purchase and disposal for the new High-Efficiency toilet(s) or urinals(s) to Zone 7 or your local water utility.
- ◆ **Applications must be postmarked, emailed or faxed within sixty (60) days** of purchasing new toilet(s) or urinal(s).
- ◆ **Mail Application to:**  
Rebates  
Zone 7 Water Agency  
100 North Canyons Parkway  
Livermore, CA 94551
- ◆ **Applications can also be submitted online** at [www.zone7water.com](http://www.zone7water.com) under *Conservation & Rebates*. This option is not available to Mac users. Fax the other required items (receipt and water bill) to 925.454.5726 within 24 hours of submitting the application online. Or send them as PDF attachments with an email to [rebates@zone7water.com](mailto:rebates@zone7water.com). Please put "Rebate" and your last name in the Subject line.



## PROOF OF DISPOSAL OF OLD TOILETS AND URINALS IS REQUIRED FOR REBATE!

### LIVERMORE RESIDENTS

#### You Must Recycle Your Toilet(s) and Urinal(s)

- The old toilet(s) or urinal(s) can be brought to the Livermore Water Reclamation Plant at 100 Jack London Boulevard. (See Bullet 3 for specific dates and times.) Email [wrd\\_info@cityoflivermore.net](mailto:wrd_info@cityoflivermore.net) for more information.
- Boy Scouts Troop 924 provides a recycling incentive program. To find out more, contact 925.960.4320 or email [wrd\\_info@cityoflivermore.net](mailto:wrd_info@cityoflivermore.net).
- Zone 7 also has a link to the Boy Scout Recycling Calendar that lists details and times. It can be found at [www.zone7water.com](http://www.zone7water.com) under *Conservation & Rebates*.
- All toilets and urinals must have handles removed and be clean and ready to break down for re-use as aggregate.

### PLEASANTON, DUBLIN AND SAN RAMON RESIDENTS

#### You Have These Options to Dispose of Your Toilet(s) or Urinal(s)

1. Recycle your old toilet with the Boys Scouts program in Livermore, described above.
2. Have your contractor dispose of the old toilet and note the disposal on the purchase receipt.
3. Contact Pleasanton Garbage Service at:

[pgsfrontdesk@live.com](mailto:pgsfrontdesk@live.com)  
 3110 Busch Road  
 Pleasanton, CA 94566  
 925.846.2042

**EACH OF US** uses a toilet several times a day. Toilets are one of the biggest water users inside the home. So investing in a new high-efficiency toilet is a quick way to make a measurable reduction in your water use.

**Note:** Dual-flush models provide both "liquid" and "solid" waste options and can save even more water!

## REBATE QUALIFICATIONS

- Rebates are available for single-family, multi-family, and non-residential properties.
- The toilet(s) being replaced must use 3.5 gallons of water or more per flush. If your old toilet was made before 1993, it uses that much.
- Your new high-efficiency toilet(s) must use 1.28 gallons or less per flush.
- Urinals using 1.0 gallon or more per flush must be replaced with high-efficiency urinals that use 0.5 gallon or less per flush.



## REBATE REQUIREMENTS AND RESTRICTIONS

- You must be a water customer in good standing with City of Livermore Municipal Water, California Water Service Co.–Livermore, Dublin San Ramon Services District, or City of Pleasanton.
- The new toilet(s) or urinal(s) must be installed in properties located within the service areas of the water utilities listed above.
- **Your new toilet(s) or urinal(s) must be on the Qualifying High-Efficiency Toilet List or Qualifying High-Efficiency Urinal List** found at [www.zone7water.com](http://www.zone7water.com) under *Conservation & Rebates*.
- The maximum number of toilet rebates per single-family residence is three (3) per property. The maximum number of toilet or urinal rebates for multi-family and non-residential customers is four (4) per site.
- **You must install** the new high-efficiency toilet or urinal *before* submitting your application.
- **You must properly dispose of or recycle your old toilet before you apply and you must provide a proof of disposal or recycling receipt** with your application. [See blue box at left for details.]
- Customer must agree to a post-installation inspection by your water utility, if requested.
- **Applications must be postmarked, emailed or faxed within sixty (60) days of purchasing new toilet(s) or urinal(s).**
- A copy of the receipt must be included for the new toilet(s) or urinal(s), which shows the name of the store or contractor, purchase date, price, and the make and model.
- Rebates will be issued as either a check or credit to your water bill. Check with your water utility for details.
- Rebates are available on a first-come, first-served basis and will be available while funds last.
- Zone 7 Water Agency reserves the right to deny any application that does not meet all requirements.
- Zone 7 Water Agency is not responsible for damage that may occur to participant's property as a result of this program.
- Information on other Water Conservation Program Rebates is available at [www.zone7water.com](http://www.zone7water.com).



LIVERMORE  
CALIFORNIA



THE CITY OF  
PLEASANTON



## HOW TO TELL YOUR TOILET'S AGE

Toilets made before 1993 use 3.5 gallons per flush (gpf) or more and qualify for this rebate.

To find out your toilet's age, look for a marking or label near the seat hinge. Newer toilets have a mark that says 1.6 gpf or 6.0 lpf (liters per flush) and don't need replacing.

You can also check the underside of the tank lid or the back wall inside the tank for a manufacturer's date stamp. If you can't find markings, try searching the Internet for information about your specific toilet make and model.